

VOLUNTEER ROLE DESCRIPTION

Updated 04 March 2010

Volunteer Role: Direct Client Support

Time Commitment:

**on average 2hrs a week, variable, depending on client needs
At a minimum one contact every two weeks**

Supervisor: Case Manager

Supervision Requirements:

**Monthly telephone/email reports to Case Manager
In person reviews at 3 months and 1 year with Case Manager**

Responsibilities:

**Provide emotional and practical support to people living with or affected by
HIV/AIDS
Communicate with Case Manger re: concerns and changes
Respect confidentiality of PHA**

Qualifications:

**Satisfactory Police Records Check
Comfortable enforcing boundaries
Driver's License preferred**

Training:

**Basic Training 1,2,3
Volunteer Orientation
Support Services Training**

Risk Level:

**You will be in client's home in a position of trust
You will be working one on one with clients**

Volunteer

Coordinator of Volunteer Services

Date